

VA Urgent Care Clinic, Retail, and Pharmacy Locations

Step-by-step instructions for how to use the VA locator tool to find urgent care clinic, retail, and pharmacy locations in the community.

1. Go to: <https://www.va.gov/find-locations/>.

2. Click on [VA-approved urgent care locations and pharmacies](#) link in the second paragraph.

3. Read and print the **Urgent Care Benefit** page for reference.

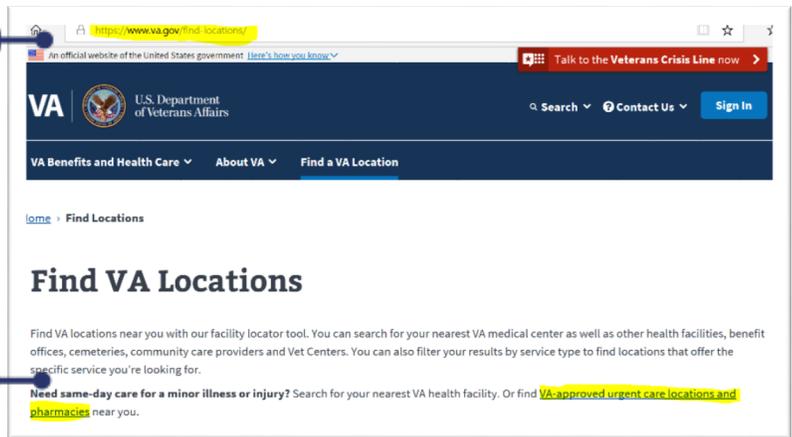
4. Select either **Find an Urgent Care Network** or **Fill an Urgent Care Prescription** at the bottom of the Urgent Care Benefit page.

5. To find [VA Urgent Care and Retail Locations](#), enter **city/state** or **zip code** to search for locations near you.

6. To [Locate a Pharmacy](#), click on the link for a listing of network pharmacies www.express-scripts.com/NATPLSNOFORM and then enter **zip code** or **city/state**.

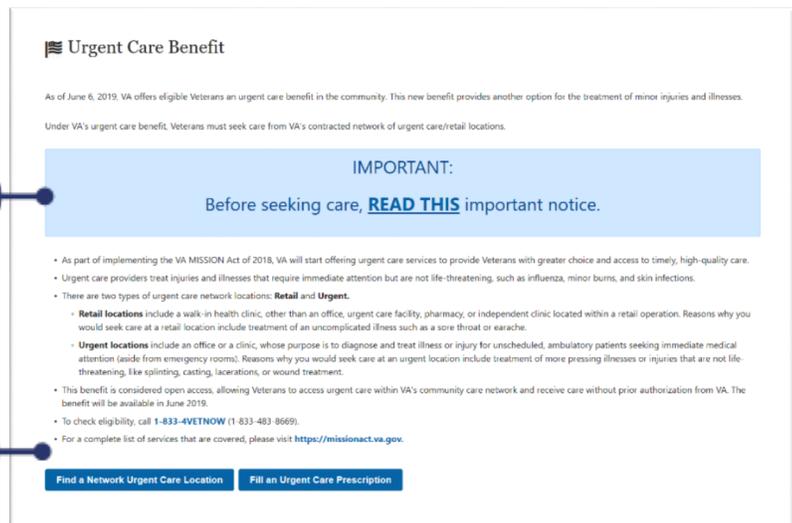
Note: *Not all community providers in VA's network and listed in VA's Provider Locator will be available to provide community care, and VA might not be able to accommodate a Veteran's preferences. If a Veteran expresses a preference for a specific community care provider in VA's network, VA will determine if that provider is currently available to provide that care, and, if not, inform the Veteran and work with the Veteran to identify alternatives.*

1



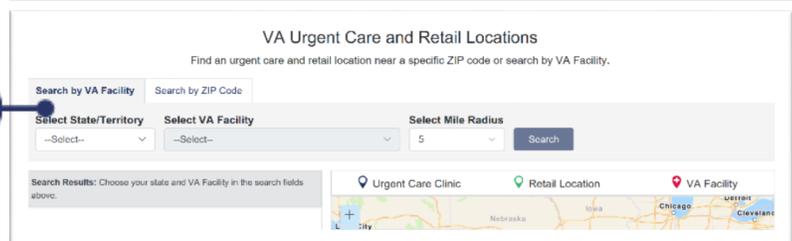
The screenshot shows the VA website homepage. The navigation bar includes 'VA Benefits and Health Care', 'About VA', and 'Find a VA Location'. The 'Find a VA Location' link is highlighted. Below the navigation bar, the 'Find VA Locations' section is visible, with a link to 'VA-approved urgent care locations and pharmacies' highlighted in yellow.

2



The screenshot shows the 'Urgent Care Benefit' page. A blue box with the text 'IMPORTANT: Before seeking care, READ THIS important notice.' is highlighted. Below this, there are two buttons: 'Find a Network Urgent Care Location' and 'Fill an Urgent Care Prescription'.

3



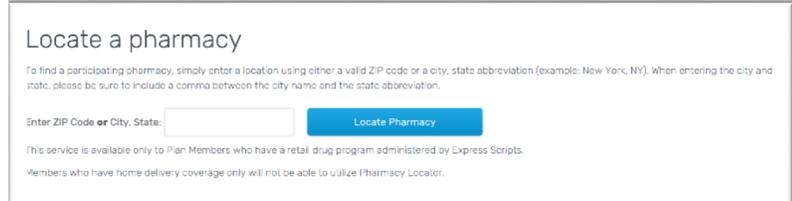
The screenshot shows the 'VA Urgent Care and Retail Locations' search form. It has two tabs: 'Search by VA Facility' and 'Search by ZIP Code'. Below the tabs are dropdown menus for 'Select State/Territory' and 'Select VA Facility', and a 'Select Mile Radius' dropdown set to '5'. A 'Search' button is to the right. Below the search fields, there are radio buttons for 'Urgent Care Clinic', 'Retail Location', and 'VA Facility'. A map showing the search results is visible at the bottom.

4



The screenshot shows the 'Locate Pharmacy' page. It contains the text: 'VA will pay for or fill prescriptions resulting from your urgent care visit. The urgent care provider may write a medically necessary prescription for up to a 14-day supply. Veterans will be able to fill their prescription at any in-network pharmacy with ExpressScripts. The in-network pharmacy locator will be added here in the very near future as it is in final stages of testing. In the interim, please click on the following link for a listing of network pharmacies: www.express-scripts.com/NATPLSNOFORM.' The link is highlighted in yellow.

5



The screenshot shows the 'Locate a pharmacy' form. It has a text input field for 'Enter ZIP Code or City, State:' and a 'Locate Pharmacy' button. Below the form, there is a note: 'This service is available only to Plan Members who have a retail drug program administered by Express Scripts. Members who have home delivery coverage only will not be able to utilize Pharmacy Locator.'

